

**National Able Network, Inc.
Workforce Innovation and Opportunity Act (WIOA) Program
Frequently Asked Questions (FAQs)**

Q. I missed the orientation webinar, can I still start the enrollment process?

- A. Yes! Register for an upcoming session using our calendar (www.NationalAble.org/calendar). Don't forget to complete and submit the Enrollment Packet.

Q. What are the next steps?

- A. Once you've completed all the steps at www.NationalAble.org/enroll, our team will process your application. After your application is processed, you'll be contacted by an eligibility team member for the location you selected. In the meantime, we invite you to start pursuing your dream career today. Our Career Readiness Experts host interactive workshops every week. Visit our [calendar](#) to register.

Q. How long is the process?

- A. The process typically takes about 2 weeks (case by case), but considering our current situation with the pandemic it will be delayed. We're working with the state and county on ways we can provide services virtually without being out of compliance on programmatic requirements.

Q. When will I be getting a call from a coach?

- A. Once you've been approved for the program, you will be assigned a Career Coach who will reach out to you. In the meantime, our team looks forward to helping you pursue your dream career today! Our Career Readiness Experts host interactive workshops every week. Visit our [calendar](#) to register.

Q. When is the training guidance workshop?

- A. The training guidance workshop is held every Wednesday at 1:00pm Central Standard Time. Please visit www.NationalAble.org/enroll for the login information.

Q. When I send my documents how will I know if you got them?

- A. The designated individual for the site you've selected will be in contact with you.

Q. Can I go to your website and upload the documents?

- A. At this time, documents must be submitted through Career Connect. Please make sure to create your profile and complete the pre-application at www.ChicagolandCareerConnect.org.

Q. When can I take the assessment test?

The reading and math assessments we offer must be proctored. Since our offices are currently closed until further notice, we're exploring other options with the County and the State of Illinois.

Q. What if I didn't register for selective service?

- A. If you're a male born on or after 1/1/1960 you were required to register with Selective Service. Please check sss.gov for your verification. If you check and you're not in the database, please request a Status Information Letter that can be found on the same website.

Q. When will I start training?

- A. Generally the process would take at least a month. Based on the current situation with the pandemic, this timeline will be pushed out, at least in part, due to training availability.

Q. What if I only want job search advice do I still have to go through the process?

- A. If you're not interested in WIOA-funded training, you're not required to attend a Training Guidance Workshop.