ABOUT NATIONAL ABLE NETWORK, INC.

National Able Network, Inc. is a leading non-profit organization specializing in providing employment counseling, training, and placement services for disadvantaged job seekers. At National Able Network, our mission is to help make careers happen. Each client receives personalized career supports that integrate career coaching, specialized training, and direct connections to the job market. Our programs are designed to assist jobseekers from all backgrounds, including the unemployed, career changers, military veterans, seniors, and aspiring IT professionals. Each year, National Able Network serves more than 76,000 individuals throughout Delaware, Illinois, Indiana, Iowa and Nebraska.

KEY STATISTICS

- **76,000 job seekers** receive assistance from National Able Network each year
- Clients received an **average 19% average increase** in annual wages
- **85% of clients** enrolled in our programs **gain employment**
- On average, our clients **gain employment within just 17 weeks.** *(Nationally, more than half of unemployed job seekers have been looking for work for 52 weeks or longer)*
- **1,500 Seniors** provide more than **800,000 working hours** at **hundreds** of community-based organizations in Delaware, Illinois, Indiana, Iowa and Nebraska each year
- We help between **300-400 job seekers each day** at our **Chicago Workforce Center** *(a proud partner of the American Job Center)*, the **largest and most comprehensive facility** in Illinois
- **500 Military Veterans** receive civilian career transition services through our **Veterans Forward!** programming each year
- For every $1 invested in our clients, **$5.95 is contributed back** into the local economy
- Approximately **30% of our students** enrolled in IT Career Lab are **military veterans** *(IT Career Lab is GI Bill approved)*

WORKFORCE STRATEGIES

- Career Coaching
- Career preparation training
- Military-to-Civilian Career Transition
- Pre-vocational Training
- Vocational Training
- Workforce Centers
- Economic Development
- Strategic Partnerships

CORE PROGRAMS

- Adult Education/GED
- IT Career Lab *(Information Technology Careers)*
- JUMPSTART! *(Career Preparation Training)*
- On-the-job Training
- Trade Adjustment Assistance
- Senior Community Service Employment Program
- Veterans Forward
- Workforce Innovation and Opportunity Act
EXPERTS
National Able Network’s subject matter experts offer the latest views into local and national economic and employment developments.

| Bridget Altenburg | Bridget Altenburg joined National Able Network in September 2013 as Chief Operating Officer and was appointed to President & CEO in April 2018. Ms. Altenburg is responsible for leading efforts in key areas of strategic growth including National Able Network’s veterans programming, technology training, corporate relationships, and social enterprise. Ms. Altenburg’s 18-year career includes experience in the non-profit and for-profit sectors as well as military service. Ms. Altenburg came to National Able Network from Chicago Cares, where she served as the Executive Director for almost three years. During her tenure at Chicago Cares, she helped revitalize the organization’s programs, finances and staff. Prior to her work with Chicago Cares, Bridget directed the development, marketing and communications for the Academy for Urban School Leadership, Chicago’s only teacher training and school turnaround organization, which was recognized by President Obama as a national model for education reform. Prior to her transition to the non-profit sector, Bridget worked on the executive staff at Bally Total Fitness to strengthen the company prior to its sale to Harbinger Capital. Ms. Altenburg began her career as an engineer officer in the US Army. In her first assignment, she deployed from Hanau, Germany with 34 soldiers to Bosnia to conduct engineering operations pursuant to and consistent with the Dayton Peace Accords of 1995. She returned to Bosnia the following year and was deployed a third time to Albania to support the air war in Kosovo in 1999. Ms. Altenburg earned a BS in Russian and French from the United States Military Academy at West Point and an MBA from Columbia Business School in New York. |

A full listing of Executive Staff and the National Able Network Board of Directors may be viewed on our website at [www.nationalable.org](http://www.nationalable.org).
There’s a profound but subtle reality that defines the notion of National Able Network’s ecosystem – and that’s the way in which we think about our clients: They are us.

Able has hired more than 40 of its own clients from across every major program in this agency. They serve in all areas of our organization and at every level. The majority have been promoted (many more than once) to roles with greater responsibility and they are largely responsible for the cultural fabric of Able defined by compassion, integrity, and service.

This “Able ecosystem” has extended its reach over the years in some interesting and impactful ways. It’s hard to imagine how a mission that already affects every aspect of people’s lives and our communities could be broadened, yet this year’s expansion of our IT, finance, training, and real estate services for other nonprofits has validated the tremendous potential this work has for reaching and helping more people. Our infrastructure services provide new career opportunities for our clients, while delivering low-cost infrastructure services to many nonprofit partners that, in turn, allow them to focus more on their own missions of helping people. Now that’s a great (eco)system!

IT services are just one example. Able’s IT Career Lab successfully graduated more than 140 new IT professionals this year, certified more than 90 percent of them, and – so far – has placed more than 3 out of 4 in IT career positions, including some within Able’s IT department. During the same time, our veterans program has served more than 500 military veterans providing them with a breadth of service benefits efficiently integrated across workforce programs including the Workforce Innovation and Opportunity Act (WIOA) and the Senior Community Service Employment Program (SCSEP). Speaking of SCSEP, did I mention that in our spare time, we opened a few dozen new offices in Nebraska, Iowa, Illinois and Indiana and enrolled hundreds of previously under-served low-income seniors? Able has tremendous opportunities – and responsibilities – to take its mission to the next level. Our training programs, specifically IT Career Lab, are entering new state territories and our infrastructure business is growing at an impressive pace.

Entering our 41st year, Able will also welcome its third CEO, Bridget Altenburg, who brings the vision, energy, values and skills to build on these early successes and make National Able Network a true national success story.

On a personal note, the past 15 years in the service of this agency have been nothing short of positively life-changing and wonderfully rewarding. The clients, the staff, and our Board have taught me more than I imagined possible and I am grateful beyond words for the privilege to have been part of this remarkable team. Successful growth and true mission impact require a caring, empathetic team of professionals whose most basic core values support innovation and hard work. That’s who Able is.

Grace Powers
President & CEO
Roots & Wings

As the saying goes, give the ones we care about wings to fly and roots to come back. In 2017, we saw hundreds of job seekers across the country finding the support and resources they needed to soar into new careers. Many of them have returned to share their stories, to inspire others, or to thank those who have helped them along the way. We are pleased to share some of them in this year’s report. Even after 40 years, we never grow tired of listening to the elation in the voice of a job seeker who has achieved their career goals.

As an agency, ‘roots and wings’ resonates with us as we experience change in our leadership. Grace Powers has served as President & CEO for the past 15 years, giving National Able Network strong roots from which to grow. In 2018, we welcome Bridget Altenburg as President & CEO, who, with roots set by her predecessor, will continue to help National Able Network soar.

BY THE NUMBERS

2,274
Senior Community Service Employment Program Participants

5 STATES
Delaware, Illinois, Indiana, Iowa, Nebraska

984,111
Community service hours provided

We have operated the Senior Community Service Employment Program almost as long as our doors have been open. Across the nation, about 40 percent of individuals age 55 or better are working or looking for work, a number that is projected to increase through the first half of the next decade. Over the past four decades, Able has helped thousands of mature workers build and showcase their skills and talents by offering dynamic job training opportunities across various industries and occupations in communities throughout the U.S.

MATURE WORKER FINDS CLARITY AND CERTAINTY IN A NEW CAREER.

For more than 20 years, Timothy Morgan worked as a financial executive at various non-profit organizations. When he found himself between jobs in his early 60s, his future seemed unclear. Timothy enrolled in the Senior Community Service Employment Program and he began training at local non-profit organizations. During his training, Timothy used his financial background to author strategic funding documents and procurement policies. His training and professional experience helped him connect with his current position as a consultant. He credits Able with helping him get through the uncertainty of unemployment, and credits career preparation resources for helping him move forward in his new career.

“National Able Network will help you get through the most difficult phases of searching for a new position.”
Timothy Morgan
BY THE NUMBERS

25,000
Job seekers utilized Cook County Resource Centers

1,775
Unemployed or underemployed Cook County residents served

287
Job seekers participated in BACK TO WORK 50+ and adult education programs

Our workforce services team offers a broad range of career resources for all education levels, ages, and industries. In 2017, the team enrolled thousands of unemployed or underemployed individuals into the Workforce Innovation and Opportunity Act, Trade Adjustment Assistance, BACK TO WORK 50+ and Adult Education and GED Preparation programs. With these programs, job seekers receive personalized support, reignite their commitment to lifelong learning, and blaze new career pathways. Many job seekers built new resumes, professional social networking profiles, interview skills, and more after participating in our signature JUMPSTART program. In improving economic conditions, job seekers who develop the skills required for emerging career pathways are best positioned for long-term success.

ADVANCE YOUR EDUCATION, ENHANCE YOUR CAREER! LaKeshia Jackson’s childhood dream was to become a nurse. At 25 years old, she already had a head start working as a Certified Nursing Assistant. LaKeshia wanted to take the next step in her career path and decided to continue her education to earn her state nursing certification. She discovered National Able Network at Prairie State College and enrolled in the Workforce Innovation and Opportunity Act (WIOA) program. With assistance from WIOA and guidance from her Career Coach Katrina Johnson, LaKeshia enrolled at the Coalition of African American Nurses (CAAN) Academy of Nursing.

“I look forward to helping and giving back to my community.”
LaKeshia Jackson

It’s not just jobs, but rather careers that really help our clients realize their dreams. IT Career Lab does just that: helping hundreds of IT professionals-to-be build the skills and credentials needed to compete in the job market each year. IT Career Lab is both a Cisco Academy and a Microsoft Imagine Academy, has expanded its service footprint threefold in recent months and also has additional plans for expansion in the coming year. Our commitment to building opportunities for IT job seekers and businesses is also evident in our highly-successful IT Sector Center serving all of Cook County, Illinois.

NEW OUTLOOK, NEW CERTIFICATION, NEW CAREER! Brian Bjerke has always been quick to understand and apply Information Technology skills. After being laid off, Brian wanted to update his technology skills to help him reenter the workforce. Brian enrolled in the IT Career Lab program, which allowed him to obtain his Cisco Certified Network Associate (CCNA) certification. “I came into the program already expecting that I knew too much, skeptical of how useful the training was going to be, prepared to be ‘bored.’ My ignorance could not have been more mistaken!” said Brian. Brian successfully completed the program and earned his CCNA, which caught the eye of his current employer and ultimately led him to a new career!

“I.T Career Lab gave me so much more than a certification, it enabled me to communicate my message which empowered me to get my new job!”
Brian Bjerke

BY THE NUMBERS

149
Total students enrolled in IT Career Lab

182
Total certifications earned by IT Career Lab students

$18.47/hr
Average wages of IT Career Lab graduates
**Veterans Forward** is staffed by an all-veteran team who understand the barriers veterans face when leaving the military and integrating back into civilian life. In the past year, hundreds of veterans have benefitted from custom-designed training and coaching. Each veteran receives personalized support that integrates career coaching from staff who draw upon their own military-to-civilian career transition experience, specialized training that helps veterans build job search skills, and direct connections to the job market.

**AIR FORCE VETERAN’S CAREER SOARS WITH NATIONAL ABLE NETWORK.** Tammi Smith was an active duty service member of the United States Air Force for more than five years. Upon completing her military career, she earned both a Bachelor’s Degree in Communications and her Master’s Degree. After graduating, Tammi had trouble finding leads for employment, but after enrolling in the Veterans Forward program, she received the support she needed to begin her path to a new career! Tammi did not end up looking far for her next opportunity; she applied for and obtained a position as a Career Coach at Able! Tammi draws upon her own experience as a job seeker to help guide her clients through their next career path.  

"My career coaches really helped me see the skills and attributes I bring as a professional and as a person."

Tammi Smith

**BY THE NUMBERS**

785 Total veterans served

304 Veterans participated in Job Ready Boot Camp

73% employed, of which

75% found employment in first six months

With acclaimed workshops and instructors, a dedicated team of more than 30 volunteers and career networking opportunities, **CareerPlace** offers helps job seekers land their next career. CareerPlace opened a brand new office in Palatine, Illinois which has large classroom spaces, state-of-the-art technology, and a support structure that includes community partners, former members, and current and former executives. CareerPlace also offers specialized career services for executives through **Executive Network Group** and outplacement solutions to help local businesses with employment needs.

**NEW JOB SEARCHING TECHNIQUES LEAD TO A NEW CAREER.** Throughout Karen Arbir’s professional life, she never found herself unemployed. Even when she wanted to make a career change, Karen never had to look very hard to find her next opportunity. The unthinkable happened: Karen found herself unemployed and having to look for a new career in her early 50s. Karen became a member at CareerPlace and began training in the various workshops about resume writing, interview preparation, perfecting your elevator speech, and more! “I was really seeking to relearn job seeking skills,” said Karen. Shortly after becoming a member, and with all of her new job search techniques in play, Karen landed a new position.

"CareerPlace helps you really articulate who you are, what you want to do and what you can do."

Karen Arbir
# Financial Statements

## Consolidated Statement of Activities

**For the Period Ended June 30, 2017**

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<th>2017</th>
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<tr>
<td><strong>Revenues</strong></td>
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<tr>
<td>Total Revenues</td>
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<tr>
<td><strong>Expenses</strong></td>
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<tr>
<td>Program Services</td>
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<tr>
<td>Support Services</td>
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<tr>
<td>Total Expenses</td>
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<tr>
<td><strong>Change in Net Assets</strong></td>
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<td><strong>Net Assets</strong></td>
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<tr>
<td>Beginning of Year</td>
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<tr>
<td>End of Year</td>
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## Consolidated Statements of Financial Position

**As of June 30, 2017**

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<th>2017</th>
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<tbody>
<tr>
<td><strong>Assets</strong></td>
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<tr>
<td><strong>Current Assets</strong></td>
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<tr>
<td>Cash</td>
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<tr>
<td>Net Receivables</td>
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<tr>
<td>Promise to Give</td>
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<tr>
<td>Prepaid Expenses</td>
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<tr>
<td>Total Current Assets</td>
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<tr>
<td>Net Furniture and Equipment</td>
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<tr>
<td>Deposits</td>
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<tr>
<td><strong>Total Assets</strong></td>
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**Liabilities and Net Assets**

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<tbody>
<tr>
<td><strong>Current Liabilities</strong></td>
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<tr>
<td>Accounts Payable – Trade</td>
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<tr>
<td>Other Liabilities</td>
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<tr>
<td><strong>Total Current Liabilities</strong></td>
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<tr>
<td><strong>Long-Term Liabilities</strong></td>
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<td>Deferred Rent Obligations</td>
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<td><strong>Total Liabilities</strong></td>
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<tr>
<td><strong>Net Assets</strong></td>
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<td>Net Assets</td>
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<tr>
<td><strong>Total Liabilities and Net Assets</strong></td>
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National Able Network would like to thank all of our donors for making our mission possible.
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